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## WLLG Response to Withdrawal of Monday-Friday GTR/Southern West London Line Trains

## Progress Report 3 - 21 July 2016

## To All West London Line Users

The Group is pleased to include the following extract from the update London Overground sent us today:-

"We have run shuttles in each peak [on the West London Line] since the Southern timetable alteration. This morning was the first day that we were not able to do so, due to a unit fault elsewhere which required the spare unit to deliver the base timetable. We have not had any reports of overcrowding or other difficulties on the route today, but apologies if it has been harder to travel this morning.

We will look to run these shuttles where possible until such time as the Southern timetable is restored. This is, obviously, subject to periodic review based on performance and unit availability."

The extra trains run in service between Clapham Junction and Shepherd's Bush northbound in the morning peak and southbound in the evening peak and these are shown in heavy type below among the regular London Overground services. Some of the four extras run in the Southern 'paths'; none of the other Southern WLL departures are being covered. **Give yourself enough time to check and reach departure platforms each day.** 

From Clapham Junction (am peak)

From Shepherd's Bush (pm peak)

0630	0730	0816	1608	1708	1805
0638	0739	0830	1620	1720	1823
0645	0745	0845	1623	1723	1838
0700	0800	0853	1638	1738	1844
0715	0810	0901	1653	1747	1853

The West London Line Group has produced this information only as guidance to rail services that may be operated by London Overground. Neither the Group nor London Overground can be held liable for any errors or omissions in the information nor for any inconvenience that may be caused to the alteration, diversion, delay, cancellation or other disruption of these or any other services

The Group intend to build on the positive responses received today from Transport for London and Network Rail to our letters to each, in which we thanked them on behalf of WLL users for their co-operation that both have given during the last three weeks.

We do hope that you will not find travelling on the West London Line in the days ahead too stressful and that you will continue to use the Line as much as possible.

Chiefly due to the increasing lack of space on trains and platforms as a result of the continuing rise in ridership, the Group's main conduit for information is through this website and e-mail:-

## www.westlondonlinegroup.org.uk and comments@westlondonlinegroup.org.uk

Please use, and encourage others to use, the Group's website and e-mail to review and comment on our activities, and indicate if we may retain e-mail and other contact details. These will only be used to provide you and other WLL users with information on this Group's activities in supporting passengers on the WLL.

Mark Balaam Chairman